

## Composites

## LIMITED WARRANTY FOR ENGINEERED SOLUTIONS

This limited warranty is given by Crane Composites, Inc. (hereafter called CCI) for the benefit of the Original Purchaser only, and is non-transferable. It covers fiberglass panels sold on or after March 1, 2013.

CCI warrants that each product listed below, once installed, will be free of the specific defects listed, under normal conditions of use, subject to the specific limitations and for the specific time period set forth below for the particular product.

By nature, fiberglass reinforced plastic panels may occasionally have small areas that are aesthetically unacceptable for use. Panels should be inspected on-site prior to installation or lamination and the original CCI skid, coil or panel label should be removed and retained or the skid number should be recorded for lot control purposes. If any portion of material does not provide an acceptable appearance, CCI should be notified at once. Please report the non-conforming product utilizing the

retained skid tag/ticket number. Upon verification of unacceptability, CCI will replace or refund the purchase price of the non-conforming product, at CCI's option. Product should be inspected within ten (10) business days of receipt of product and non-conformances reported within ten (10) days of inspection.

**WHAT IS COVERED AND FOR HOW LONG:**

Subject to the specific limitations set forth below, CCI warrants that the product will not rust, rot, corrode, or develop structural surface cracks under normal conditions of use. Limited warranty does not include labor costs or miscellaneous costs for removal and/or replacement.

The limited warranty applies only to panels stored, applied, installed and used in accordance with Crane Composites' recommendations and technical bulletins and with recognized standards of construction.

PRODUCT	PRODUCT CODE	ASTM D3841 GRADE	WARRANTY PERIOD FROM DATE OF PURCHASE	LIMITED WARRANTY PERIOD FROM DATE OF PURCHASE
<b>SunStrong® PRS</b> Proprietary Resin System	ST	Grade 1	One (1) year from date of purchase	Prorated Years 2 to 20
<b>SunStrong PRS</b> Proprietary Resin System with High Strength Woven	STW	Grade 1	One (1) year from date of purchase	Prorated Years 2 to 20
<b>SunStrong Curtainwall</b> Proprietary Resin System	STCW	Grade 1	One (1) year from date of purchase	Prorated Years 2 to 20
<b>SunStrong Curtainwall</b> Proprietary Resin System with High Strength Woven	STCWW	Grade 1	One (1) year from date of purchase	Prorated Years 2 to 20
<b>General Purpose</b>	GP	Grade 2	One (1) year from date of purchase	Prorated Years 2 to 10
<b>General Purpose</b> with High Strength Woven	GPW	Grade 2	One (1) year from date of purchase	Prorated Years 2 to 10
<b>Fire-Rated IsoTuff®</b>	IF	Grade 2	One (1) year from date of purchase	Prorated Years 2 to 10
<b>Fire-Rated IsoTuff</b> with High Strength Woven	IFW	Grade 2	One (1) year from date of purchase	Prorated Years 2 to 10
<b>Duralite®</b> Acrylic Modified	DL	Grade 2	One (1) year from date of purchase	Prorated Years 2 to 10
<b>Duralite</b> Acrylic Modified	DLW	Grade 2	One (1) year from date of purchase	Prorated Years 2 to 10
<b>Fire-Rated Curtainwall</b>	FRCW	Grade 2	One (1) year from date of purchase	Prorated Years 2 to 10
<b>Fire-Rated Curtainwall</b> with High Strength Woven	FRCWW	Grade 2	One (1) year from date of purchase	Prorated Years 2 to 10
<b>Crystalite®</b>	SCRY	Grade 2	One (1) year from date of purchase	Prorated Years 2 to 8
<b>Cooling Tower</b> Class A Fire-Rated	CTA	Grade 1	One (1) year from date of purchase	Prorated Years 2 to 8
<b>Cooling Tower</b> Non Fire-Rated Material	CTN	Grade 2	One (1) year from date of purchase	Prorated Years 2 to 8

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## WHAT THIS WARRANTY DOES NOT COVER:

1. Improper installation or non-conformance with recognized standards of construction.
2. Failure due to any adhesive, caulk, coating or accessory.
3. Damage while in possession of the customer.
4. Unreasonable use or failure to provide reasonable and necessary maintenance.
5. Normal pigmentation fading or fading to exposure to ultraviolet rays.
6. Damage or loss due to acts of God, improper storage, catastrophic events such as fire, hurricane or flood.

## WHAT CCI WILL DO:

- Upon inspection by a CCI Representative, submittal of samples and/or photographs and approval authorization from the CCI Customer Service, CCI will remedy any defect covered by this limited warranty by repairing, replacing or refunding the cost of the CCI product, at CCI's option. Proof of original purchase will need to be submitted.
- Any refunds will be pro-rated per year from date of purchase. Calculation will be based on purchase price divided by total years of warranty and limited warranty of product type – this amount will then be multiplied by years of limited warranty remaining. (Example: product has 10 years of limited warranty and purchase price was \$100.00. \$100.00 divided by 10 years = \$10.00 per year. For this example, there are six years left in the limited warranty, so \$60.00 would be the refund.
- For the purpose of this limited warranty, parts are defined strictly as the materials necessary to repair or replace the CCI panel.

**FOR INSULATED PANELS ONLY:** Please reference the chart below:

PRODUCT CODE	WHAT IS COVERED	HOW LONG IS THE COVERAGE
INS	The insulated panel or assembly construction is warranted to be free of defects due to faulty workmanship.	Warranty Period uses the same as the FRP component of the insulated panel or assembly.
ASAMINS, ASAMUL, ASAMULINS, ASFR, ASFRINS, ASFRUL, ASFRULINS	The insulated panel or assembly construction is warranted to be free of defects due to faulty workmanship.	Warranty Period uses the same as the FRP component of the insulated panel or assembly.

ALL WARRANTY CLAIMS MUST RECEIVE PRIOR AUTHORIZATION TO PERFORM REPAIR OR REPLACEMENT. FAILURE TO OBTAIN PRE-APPROVAL WILL RESULT IN A REIMBURSEMENT DENIAL. TO OBTAIN THE BENEFITS OF THIS WARRANTY, YOU SHOULD CALL OR E-MAIL THE CLAIMS DEPARTMENT& SEND ALL INFORMATION TO:

Crane Composites Customer Service Department  
23525 West Eames Street | Channahon, IL 60410  
1.800.435.0080 | 1.815.467.8600  
voc@cranecomposites.com  
cranecomposites.com/eswarranty

**NOTE:** This warranty is provided for Crane Composites' building products and replaces previous warranty forms #2647, 6438, 6530 and 6866.

We believe all information given is accurate, without guarantee. Since conditions of use are beyond our control, all risks are assumed by the user. Nothing herein shall be construed as a recommendation for uses which infringe on valid patents or as extending a license under valid patents. See our most current SDS at [cranecomposites.com/sds.html](http://cranecomposites.com/sds.html) prior to working with our products.

A global leading provider of resilient wall and ceiling coverings. Kemlite® was established in 1954 and the company changed names to Crane Composites in 2007. Crane Composites is headquartered in Channahon, IL and all our products are manufactured in the United States. We work with hundreds of distributors, ensuring our products are easily accessible and readily available to our customers.

The following are trademarks of Crane Composites, Inc. or a related company: SunStrong, Duralite, IsoTuff, Weatherglaze, Super 600, Crystalite, Glasbord, Kemlite, Surfaseal, Sequentia and Varietex



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